

Plug-Ins Needed for Web browser:

Flash Player

Widevine Media Optimizer: a free add-on for your browser that is owned by Google. If you do not already have this installed when you attempt to play a video title in your web browser you will see a notification that will direct you to the Widevine website, from there you simply need to click on Install Now and follow the on screen prompts.

Hoopla Digital Supported Devices:

On iOS (Apple), we support any device that supports iOS 6 and newer, including the new iOS 7.

If the app is not viewable in the Google Play store, a patrons' device is not supported.

Hoopla does not have a Roku channel, an Xbox, Playstation, or Apple TV app. (Hoopla can be streamed on Apple TV through AirPlay, however). With the Apple or Android apps, you can temporarily download titles to view offline. If you watch on a computer, you will need an Internet connection for the entire playback.

Hoopla Digital Devices that are NOT Supported:

This list represents the most popular devices NOT supported; other devices not on the list of supported devices above may not work with Hoopla Digital

Kindle Fire * XBox 360 * PS3 * Roku * Chromecast

Hoopla Digital Supported Web Browsers:

Mozilla Firefox

Internet Explorers 8, 9, and 10. (At this time, Internet Explorer 11 is not compatible with Hoopla)

Google Chrome

Safari

Any browser that is HTML5 compliant. (Most folks use one of the above four.)

There are never any waiting lists. See a title and check it out!

There are thousands of hoopla titles in Polaris with links to hoopla for immediate check out.